



Arun District Council
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Committee Manager Carley Lavender

18 April 2024

CORPORATE SUPPORT COMMITTEE

A meeting of the Corporate Support Committee will be held in **New Millennium Chamber, Littlehampton Town Council, Manor House, Church Street, Littlehampton, BN17 5EW** on **Tuesday 30 April 2024 at 6.00 pm** and you are requested to attend.

Members: Councillors Oppler (Chair), Tandy (Vice-Chair), Bower, Brooks, English, Jones, Lawrence, Lloyd, O'Neill, Turner and Warr

PLEASE NOTE:

This meeting will not be webcast at all.

Any members of the public wishing to address the Committee meeting during Public Question Time, will need to email Committees@arun.gov.uk by 5.15 pm on **Tuesday, 23 April 2024** in line with current Committee Meeting Procedure Rules.

For further information on the items to be discussed, please contact Committees@arun.gov.uk

AGENDA

1. **APOLOGIES**

2. **DECLARATIONS OF INTEREST**

Members and Officers are invited to make any declaration of pecuniary, personal and/or prejudicial interests that they may have in relation to items on this agenda, and are reminded that they should re-declare their interest before consideration of the items or as soon as the interest becomes apparent.

Members and Officers should make their declaration by stating:

- a) the item they have the interest in
- b) whether it is a pecuniary/personal interest and/or prejudicial interest
- c) the nature of the interest

3. MINUTES

(Pages 1 - 10)

The Committee will be asked to approve as a correct record the minutes of the Corporate Support Committee held on 31 January 2024.

4. ITEMS NOT ON THE AGENDA THAT THE CHAIR OF THE MEETING IS OF THE OPINION SHOULD BE CONSIDERED AS A MATTER OF URGENCY BY REASON OF SPECIAL CIRCUMSTANCES

5. PUBLIC QUESTION TIME

To receive questions from the public (for a period of up to 15 minutes)

6. CORPORATE COMPLAINTS PERFORMANCE 2023/24

(Pages 11 - 46)

To present an overview of activity on corporate complaints for the year 1 April 2023 to 31 March 2024 to provide transparency and understanding.

To advise on cases escalated to both Ombudsmen.

7. ELECTORAL REVIEW

(Pages 47 - 54)

The report is to allow members to consider recommendations in relation to an Electoral Review of the Arun District.

8. PENSIONS DISCRETION POLICY

(Pages 55 - 74)

This report presents the findings of a comprehensive review of the council's pensions discretions policy.

The attached Appendix A shows an updated pensions discretion policy for consideration, approval, and recommendation to Council for adoption.

OUTSIDE BODIES - FEEDBACK FROM MEETINGS

There are no updates expected for this meeting.

9. WORK PROGRAMME

(Pages 75 - 76)

Members are required to note the Work Programme attached.

Note : **If Members have any detailed questions, they are reminded that they need to inform the Chair and relevant Director in advance of the meeting.**

Note : Filming, Photography and Recording at Council Meetings – The District Council supports the principles of openness and transparency in its decision making and permits filming, recording and the taking of photographs at its meetings that are open to the public. This meeting may therefore be recorded, filmed or broadcast by video or audio, by third parties. Arrangements for these activities should operate in accordance with guidelines agreed by the Council and as available via the following link [Filming Policy](#)